



### 1. ENTERING THE RESTAURANT

A wooden framed canopy covered with plants and foliage forms the walkway to a temperature sensor which guests are required to pass through. If a high temperature is recorded, they will be directed to a side exit. Guests with a normal temperature are guided through a path to automatic sliding doors (to minimise touch points) into the holistic re-set experience. Signage indicates how to use the heat scanner. Access into the restaurant is monitored through a strict booking policy with 15-minute intervals to reduce queuing and longer dining times to enjoy the space. The holistic re-set experience is a walk through a live tree-lined path, with cleansing scents and sounds.

## 2. THE WELCOMING

At the entrance the cleaning and operations policy clearly visible on the wall. Light projection is used to ensure the most up to date information is available. Hand washing facilities greet each customer when they enter before being welcomed by front of house staff. Maintaining human connection and communication is key to the restaurant dining experiences The host station is a natural sea shell shape, like the footprint of the building and inspired by Biomimicry.

## 3. CUSTOMER REASSURANCE

Large windows into the kitchen provide a view of the team at work and a valuable opportunity for human connection, as well as for guests to observe the restaurants high level of cleanliness and unique cooking techniques.

## 4. FOOD ORDERING & DISTRIBUTION

Customers order via an app on their smart phones accessible by a scannable QR code at the table. Wireless Aircharge units are also provided at tables. There is a circular revolving conveyor belt for food and drink to be presented and delivered to each table. See-through cloches are used for food hygiene and also provide visual interest. The conveyor feeds directly through both the kitchen and bar for distribution and return of the food and drinks. When the food arrives, the server comes to the table to explain each dish and drink but without the need to touch anything. Customers collect items off the belt themselves and also return finishes items this way too.

## 5. CONNECTION TO NATURE

At the heart of the restaurant is a living tree which is visible to diners and staff, providing everyone the opportunity to reconnect to the natural environment. Large floor to ceiling windows maximise day light and ensure everyone within the space is connected to their natural circadian rhythms. Curved glass screens encased with foliage separate booth dining and mimic the internal structure of a spiralled shell. The screens provide necessary physical separation whilst ensuring guests can maintain a visual sense of human connection and also connection to nature. Individual hand sanitisers and coat hooks are located in each dining booth for customer use.

## 6. WCs

WCs are accessed by a separate entrance and exit. Cubicles doors open automatically and contain basin sensor taps and self-cleaning WCs with sensor flushes. Calm soft lighting with a spa-like design evokes cleanliness and wayfinding is etched into the floor using natural materials.

## 7. FLOW

There is a separate designated entrance and exit to the restaurant with automatic doors to reduce touch points  
ADDITIONAL REVENUE STREAM Business models for restaurants could have a heavier weighting on alternative income aside from sit-in dining. This could include take-away, delivery, at-home kits and groceries. This function of the restaurant is connected to the kitchen but located in a separate segregated area via a hatch, to avoid people entering the space. There are space demarcations on the exterior pathways, inspired by ripples in water.

## 8. EXTERIOR SEATING

Outside dining space provide additional seating with a separate WC so diners do not need to enter the restaurant.

## 9. FLEXIBILITY

Additional seating can be added alongside the windows depending upon social distancing guidelines. There is also the option to add extra covers outside too.

For more information:

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